

# GREATER KNYSNA BUSINESS CHAMBER

## FINANCIAL BUSINESS IMPACT SURVEY COVID-19 GREATER KNYSNA AREA

### SURVEY RESULTS & FEEDBACK REPORT



The Greater Knysna Business Chamber Financial Impact Survey was conducted between 5 May and 8 May 2020. 491 Businesses in the Greater Knysna Area completed the survey.

## **BACKGROUND**

COVID- 19 is having a dramatic impact on our business community, town, area and economy. As business people we urgently need to start making plans as to how to re-position our businesses to rejuvenate and re-invent the economy post this pandemic. In order to assist the Knysna Municipality with a comprehensive Financial Impact Proposal to National Treasury that incorporate the sentiments of business, the GKBC developed the enclosed survey. In the proposal to National Treasury the request to them would be to increase the equitable share grant the Municipality is getting in order to mitigate the serious impact.

## **SURVEY OBJECTIVES**

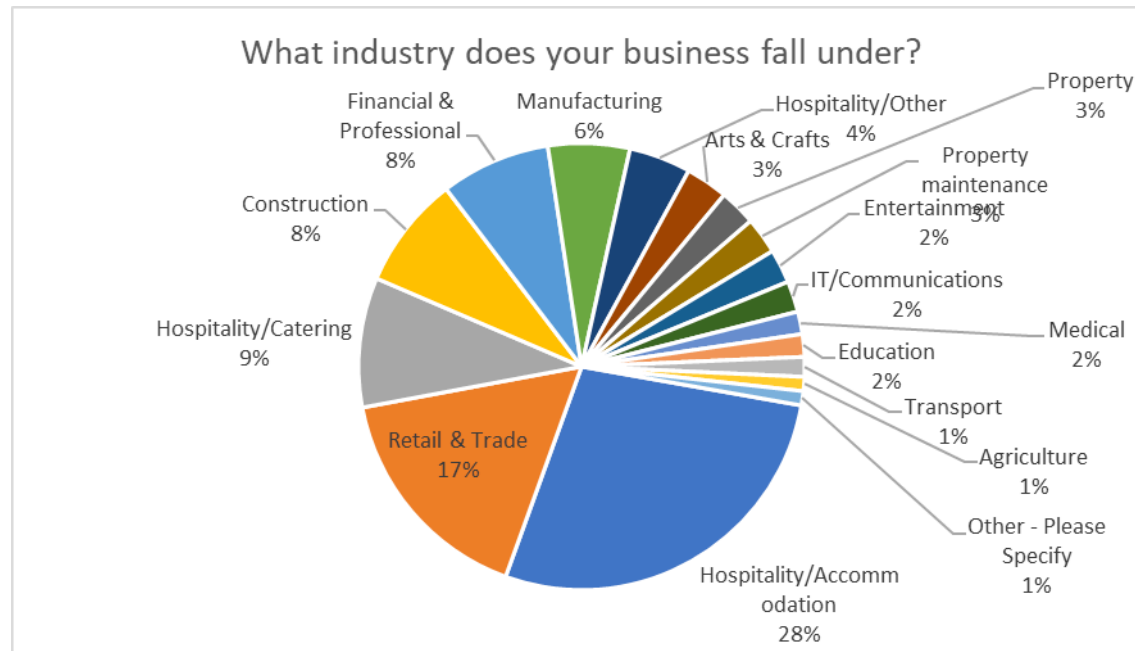
- To obtain the best possible financial statistics to reflect the dire situation of the economic impact COVID-19 has in order to be able to justify a serious intervention at local, provincial and national level
- To assess where private business needs assistance and / or intervention from local, provincial and national level
- To keep our economy going by utilizing experienced business owners who's businesses are closed now but they are engineers, and can be utilized somewhere else to earn income

## **NOTE:**

We had a **67.72% completion rate**: those who viewed/opened the survey and those who completed at least part of the survey.

Question 1: What industry does your business fall under?

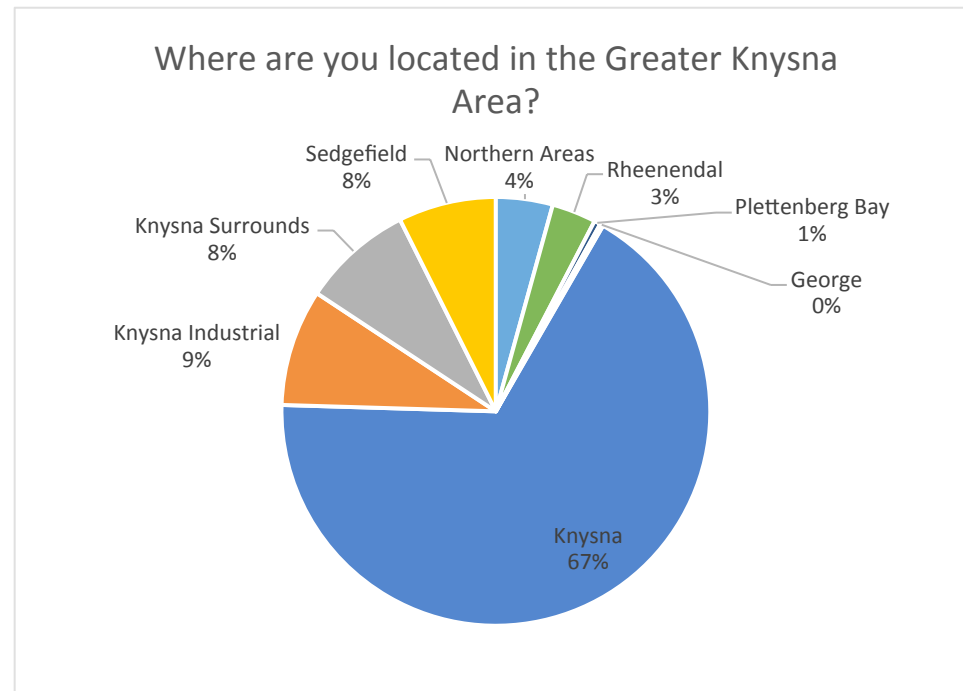
Q1: 1. What industry does your business fall under?	Total
Hospitality/Accommodation	136
Retail & Trade	81
Hospitality/Catering	46
Construction	40
Financial & Professional	39
Manufacturing	29
Hospitality/Other	22
Arts & Crafts	15
Property	13
Property maintenance	13
Entertainment	12
IT/Communications	11
Medical	8
Education	8
Transport	7
Agriculture	5
Other - Please Specify	5
Grand Total	490



NOTES:

Question 2: Where are you located in the Greater Knysna Area?

Q2: Where are you located in the Greater Knysna Area?	Total
Knysna	282
Knysna Industrial	37
Knysna Surrounds	35
Sedgefield	31
Northern Areas	18
Rheenendal	14
Plettenberg Bay	2
George	1
Grand Total	420

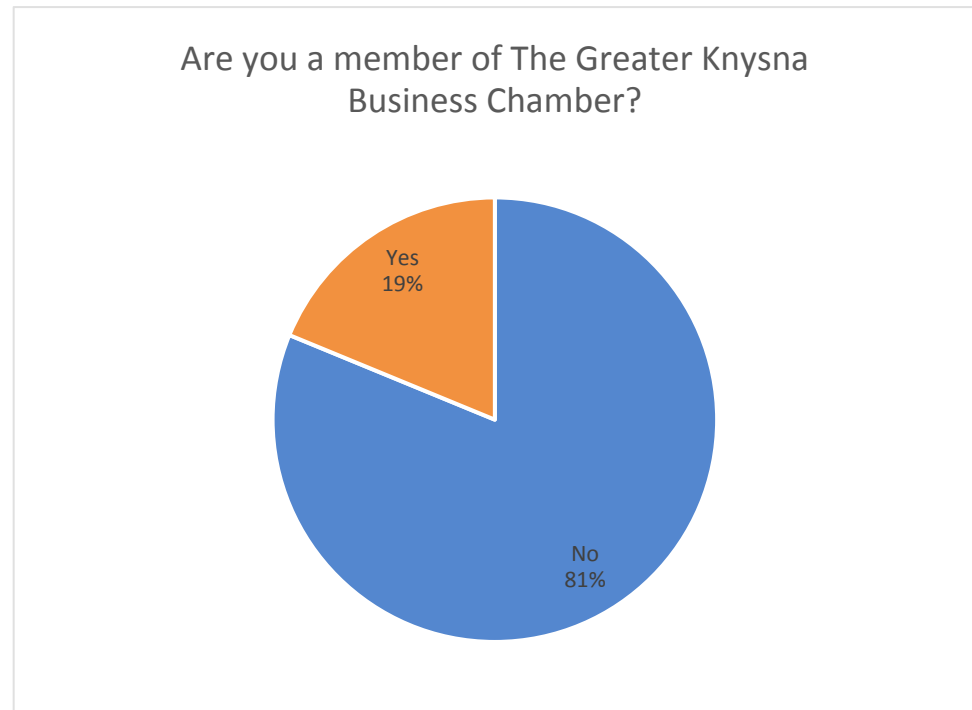


NOTES:

Participants were drawn from the Greater Knysna Area, including Buffalo Bay, Heads, Heuwelkruin, Hornlee, Pezula, Rondevlei, Simola, Swartvlei, Thesen Island, Goukamma.

### Question 3: Are you a member of The Greater Knysna Business Chamber?

Q3: Are you a member of The Greater Knysna Business Chamber?	Total
No	320
Yes	74
Grand Total	394



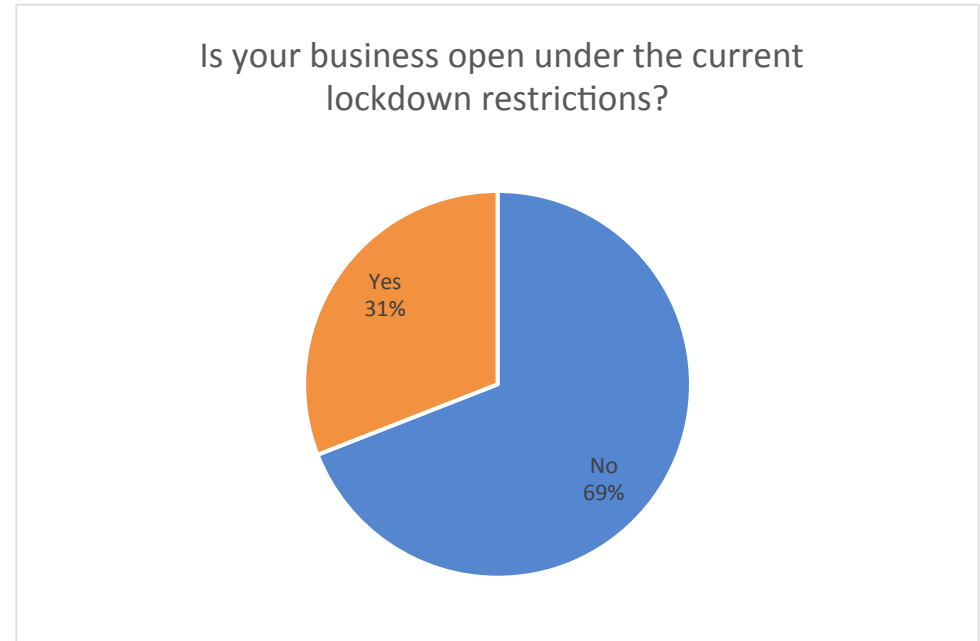
#### NOTES:

394 people answered this question. Of those, (81% ) (320) people are not members of the chamber

We asked a follow up question of those who indicated they are not members of the chamber, and of the 298 who answered the follow up question, 180 indicated that they would like to become a member of the chamber

Question 5: Is your business open under the current lockdown restrictions?

Q5: Is your business open under the current lockdown restrictions?	Total
No	259
Yes	116
Grand Total	375

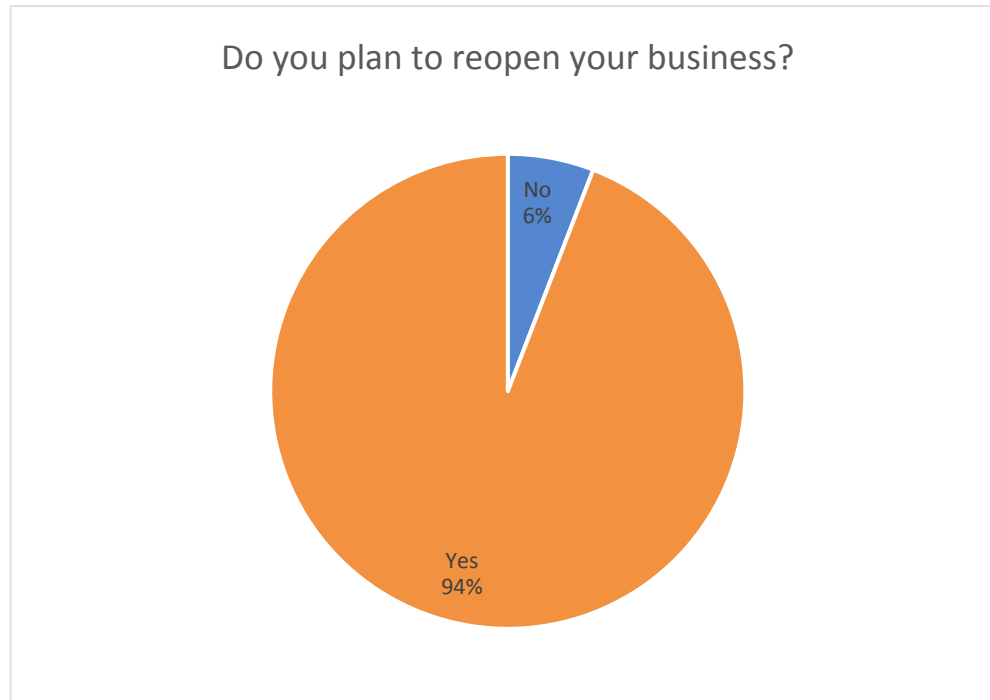


NOTES:

Of 375 who responded to the question, 259 (69.3%) indicated they were not open under the current level 4 lockdown restrictions

Question 6: Do you plan to reopen your business?

Q6: Do you plan to reopen your business?	Total
No	15
Yes	241
Grand Total	256

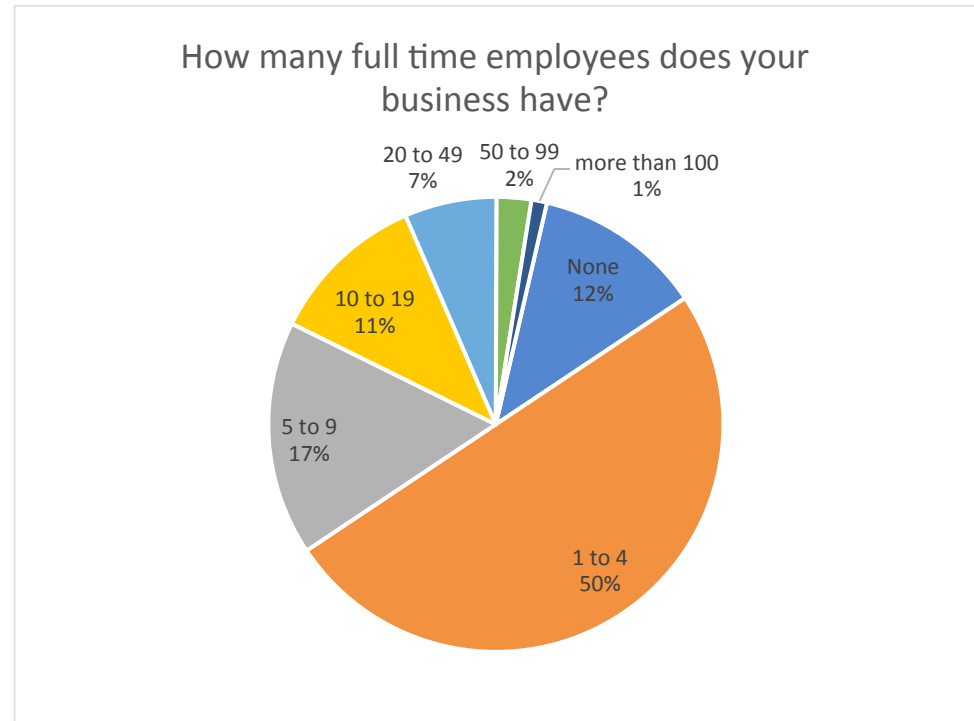


NOTES:

Of the just less than 260 who indicated that they were not open for business due to the lockdown, just less than 6% of the respondents indicated they would not be reopening  
On further investigation, it was identified that a number of those who indicated they would not be reopening are tour operators, transport companies and or hospitality businesses and or accommodation businesses

Question 7: How many full time employees does your business have?

Q7: How many full-time employees does your business have?	Total
None	44
1 to 4	183
5 to 9	61
10 to 19	41
20 to 49	24
50 to 99	9
more than 100	4
Grand Total	366



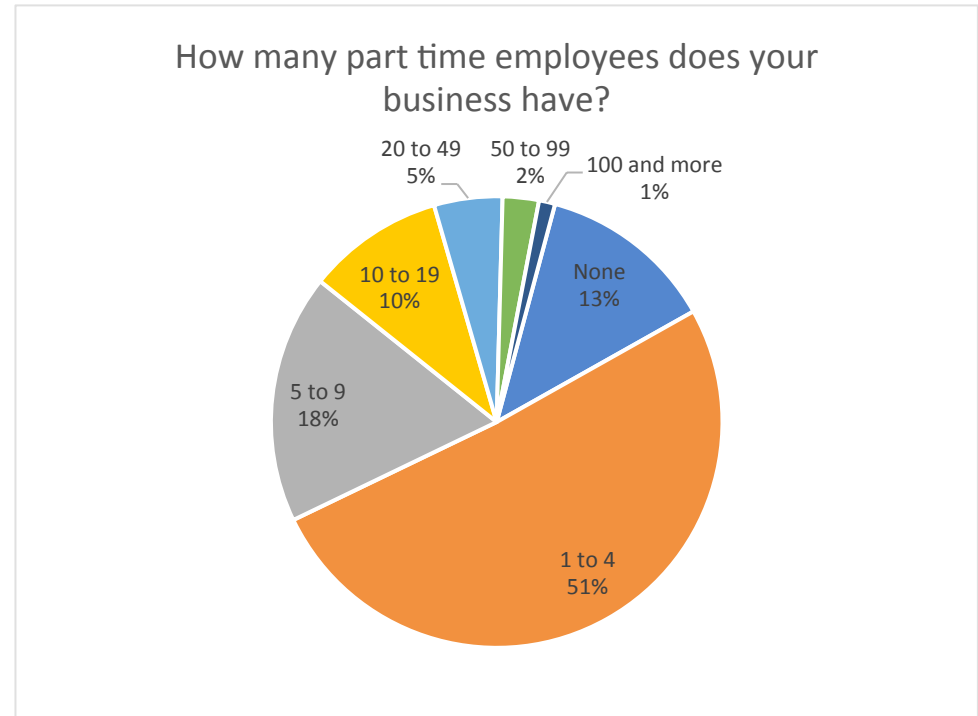
**NOTES:**

50 % of respondents run businesses with between 1-4 full time employees and between 1-4 part time employees  
 There is almost a direct correlation between the number of full time and employees and the number of part-time employees



Question 8: [How many part time employees does your business have?](#)

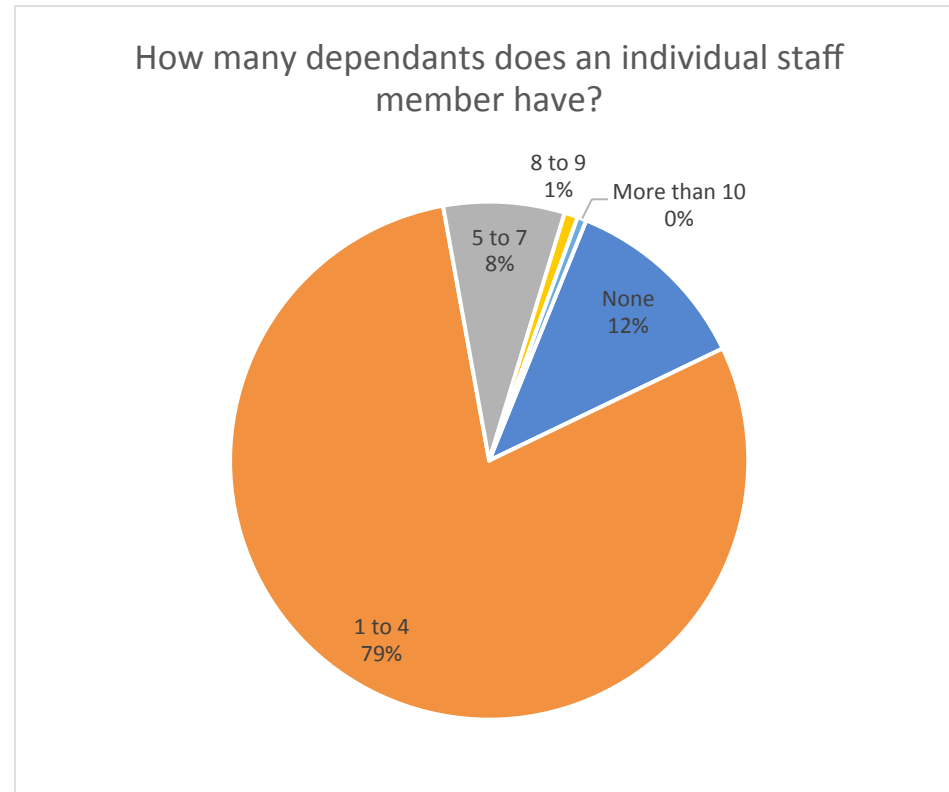
Q8: How many part time employees does your business have?	Total
None	44
1 to 4	177
5 to 9	62
10 to 19	34
20 to 49	17
50 to 99	9
100 and more	4
Grand Total	347



NOTES:  
Seasonality

Question 9: On average, how many dependants does an individual staff member have?

Q9: On average, how many dependants does an individual staff member have?	Total
None	42
1 to 4	283
5 to 7	27
8 to 9	3
More than 10	2
Grand Total	357



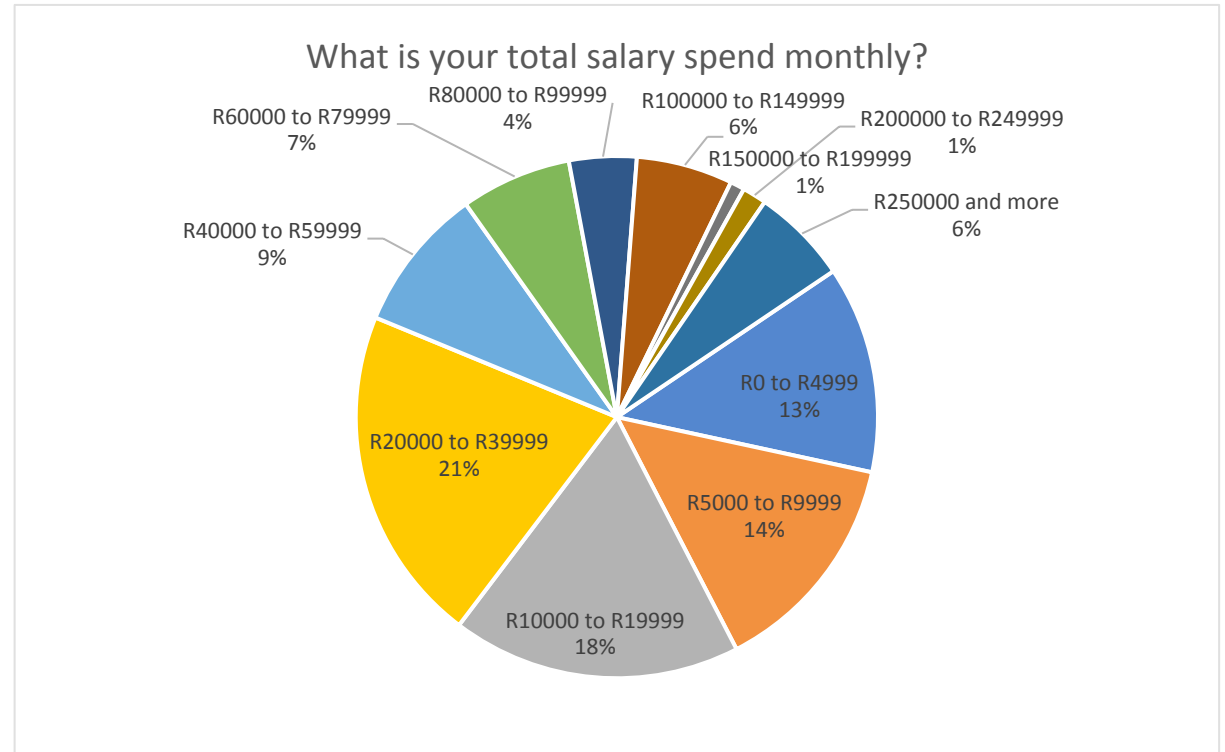
**NOTES:**

More than 79% of employees have at least one dependent

Just less than 8% of employees have between 5 and 7 dependents

## Question 10: What is your total salary spend monthly?

Q10: What is your total salary spend monthly?	Total
R0 to R4999	43
R5000 to R9999	47
R10000 to R19999	60
R20000 to R39999	70
R40000 to R59999	30
R60000 to R79999	23
R80000 to R99999	14
R100000 to R149999	20
R150000 to R199999	3
R200000 to R249999	5
R250000 and more	20
Grand Total	335



### NOTES:

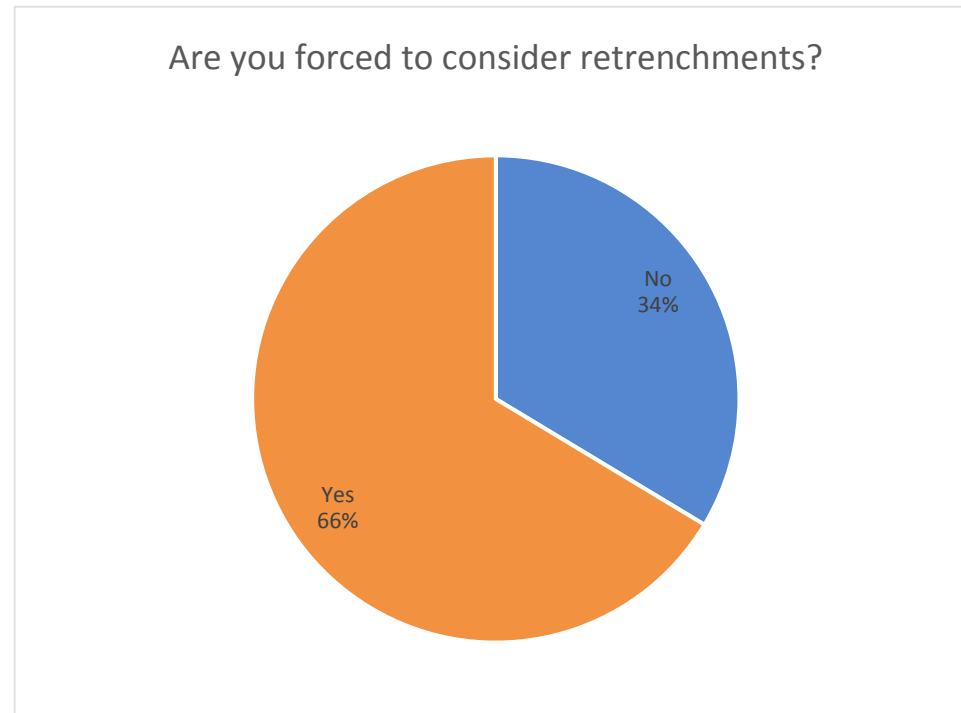
66% of those surveys have total monthly salary expenses of between R0 and R39 999

39.4% have monthly salary expenses between R10 000 and R39 999

21% of those surveys have total monthly salary expenses of between R20000-R39 999

### Question 11: Are you forced to consider retrenchments?

Q11: Are you forced to consider retrenchments?	Total
No	112
Yes	221
Grand Total	333

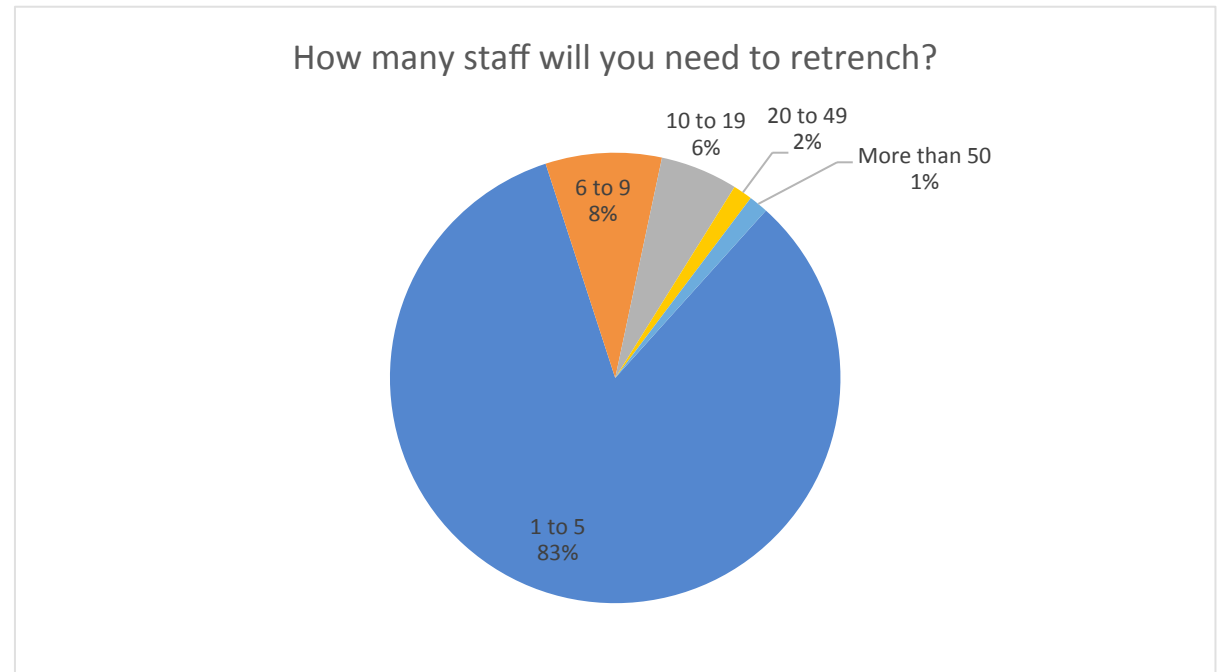


#### NOTES:

Whilst there is a difference of 116 responses between those who indicated that they would be retrenching (66.4%) and those who indicated how many individuals would need to be retrenched, more than 80% indicated they would need to retrench up to as many as 5 staff members

Question 12: How many staff will you need to retrench?

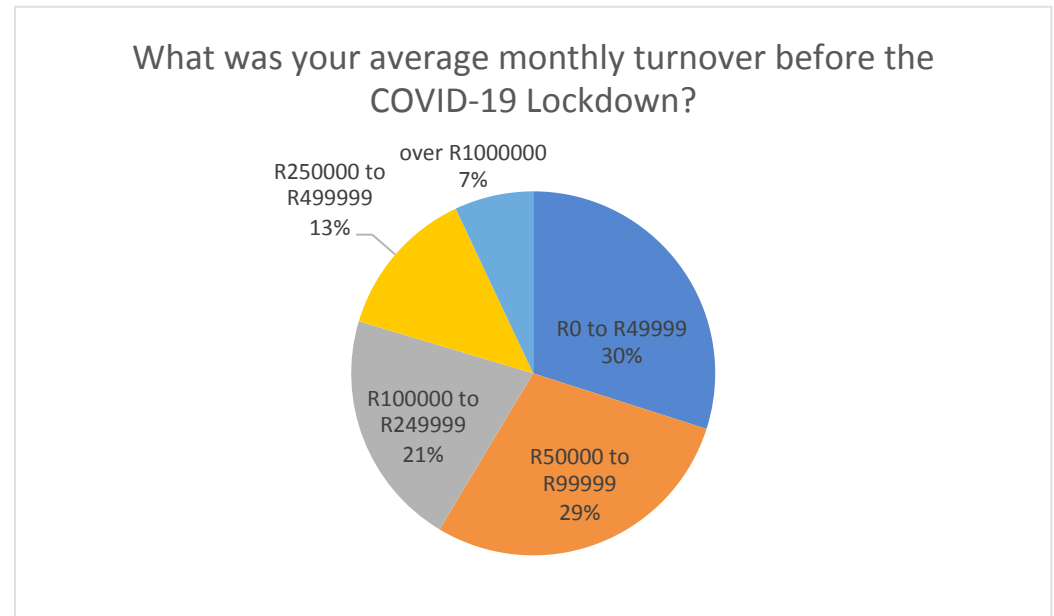
Q12: How many staff will you need to retrench?	Total
1 to 5	180
6 to 9	18
10 to 19	12
20 to 49	3
More than 50	3
Grand Total	216



NOTES:

Question 13: What was your average monthly turnover before the COVID-19 Lockdown?

Q13: What was your average monthly turnover before the COVID-19 Lockdown?	Total
R0 to R49999	94
R50000 to R99999	90
R100000 to R249999	66
R250000 to R499999	42
over R1000000	22
Grand Total	314

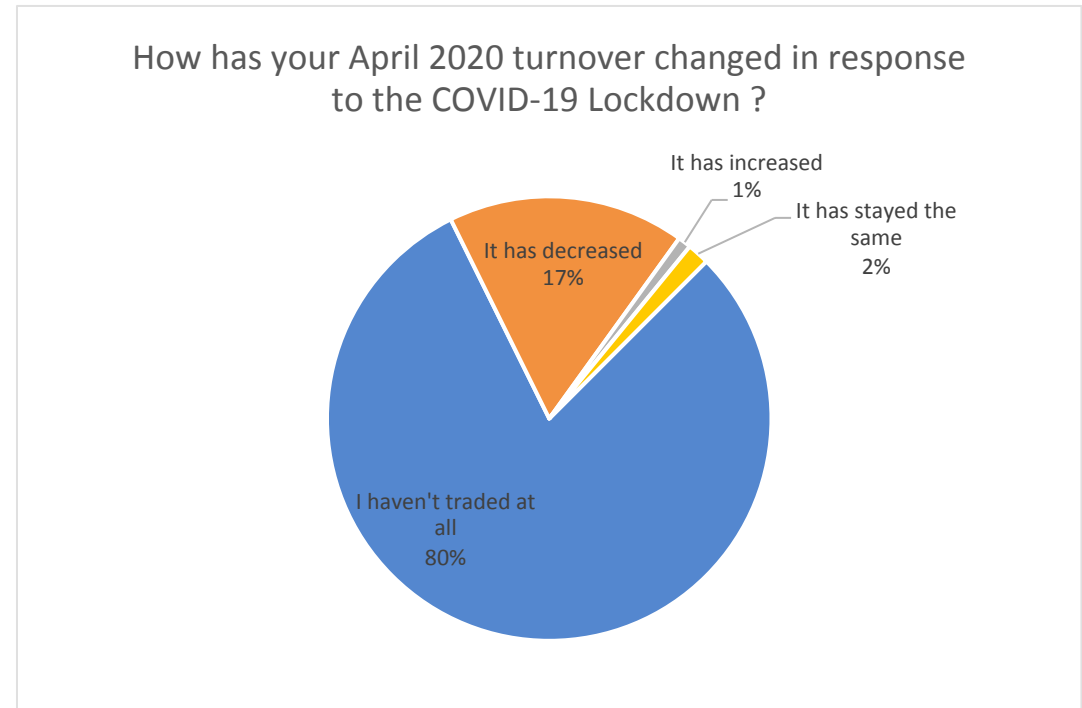


**NOTES:**

More than 30 % of respondents had pre-COVID-19 lockdown turnover of up to R49 999 per month. 80 % of those respondents said that they had not traded at post lockdown during the period concerned. Of those just less than 70 % indicated that they had no idea what their turnover in May or June would be as they had no knowledge of when their specific industry/sector would be able to start trading (see below)

Question 14: How has your April 2020 turnover changed in response to the COVID-19 Lockdown (compared to pre lockdown)?

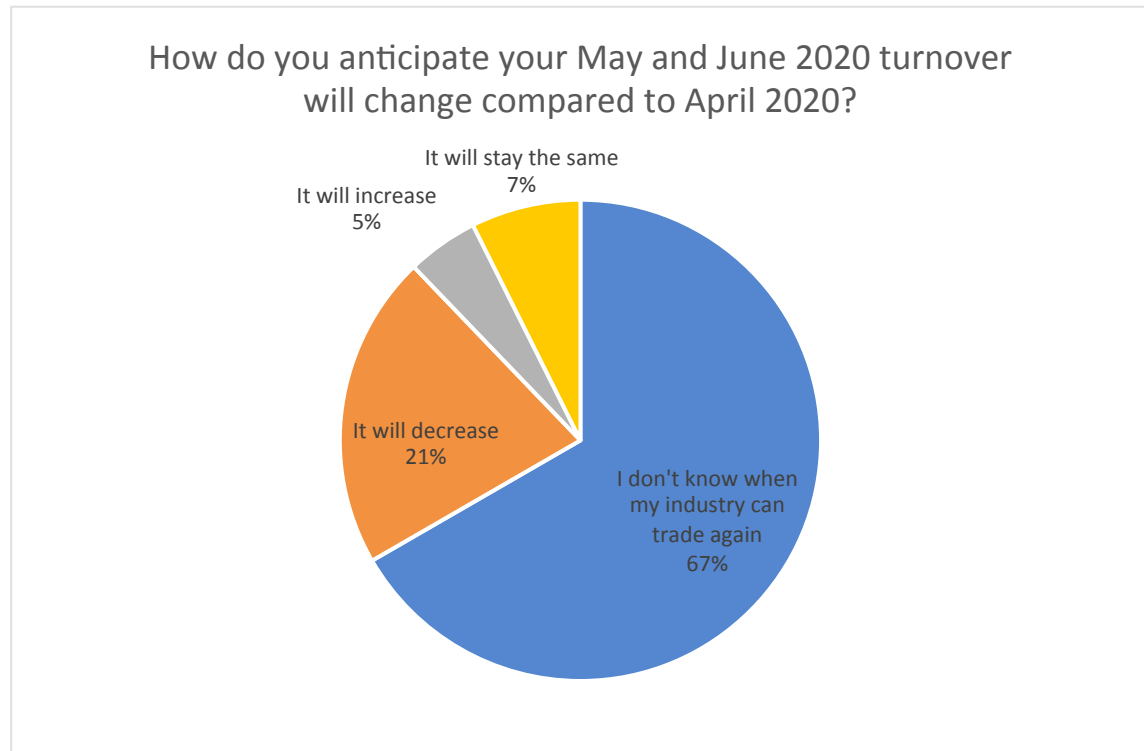
Q14: How has your April 2020 turnover changed in response to the COVID-19 Lockdown (compared to pre lockdown)?	Total
I haven't traded at all	251
It has decreased	54
It has increased	3
It has stayed the same	5
Grand Total	313



NOTES:

Question 15: How do you anticipate your May and June 2020 turnover will change compared to April 2020?

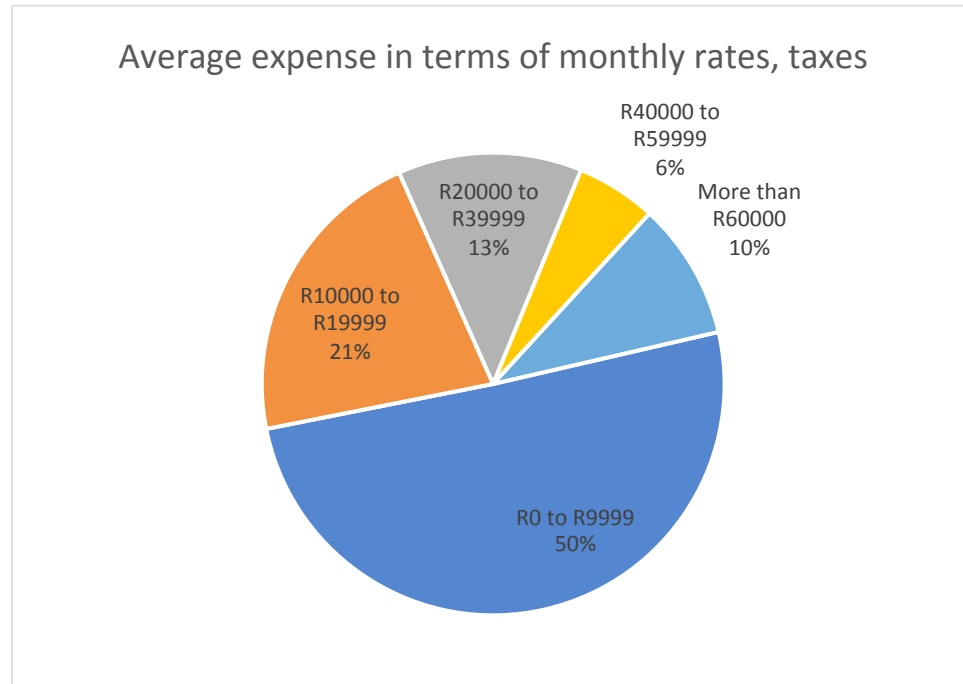
Q15: How do you anticipate your May and June 2020 turnover will change compared to April 2020?	Total
I don't know when my industry can trade again	208
It will decrease	66
It will increase	15
It will stay the same	23
Grand Total	312





Question 16: Average expense in terms of monthly rates, taxes

Q16: Average expense in terms of monthly rates, taxes	Total
R0 to R9999	153
R10000 to R19999	65
R20000 to R39999	39
R40000 to R59999	17
More than R60000	29
Grand Total	303

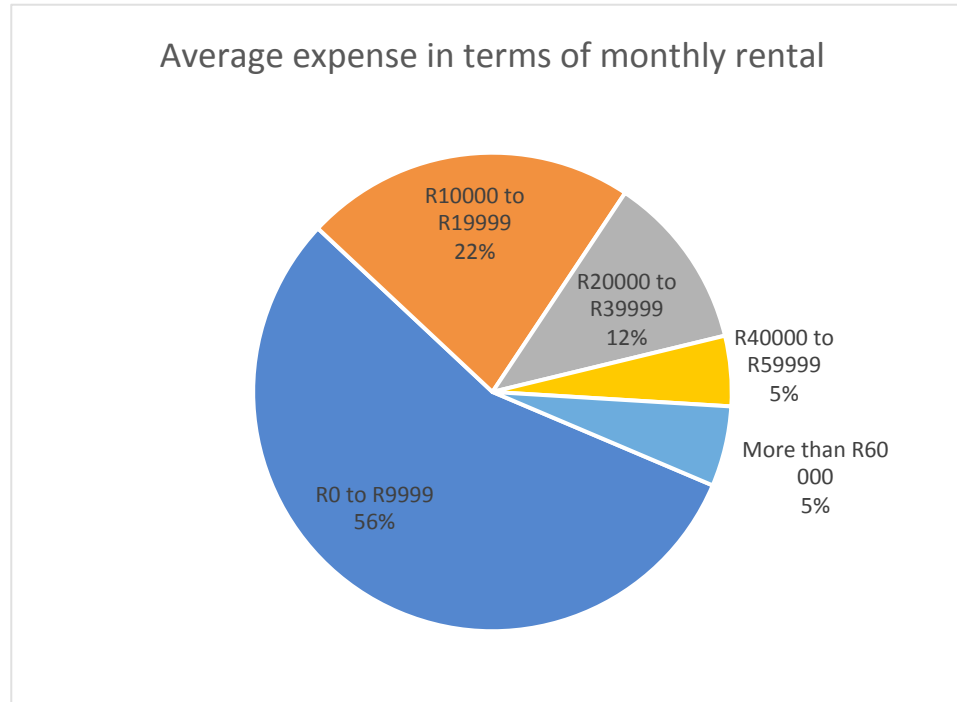


NOTES:

153 respondents have monthly rates/taxes expenses of up to R9999 per month  
66 respondents have monthly rates/taxes expenses of up to R19 999 per month

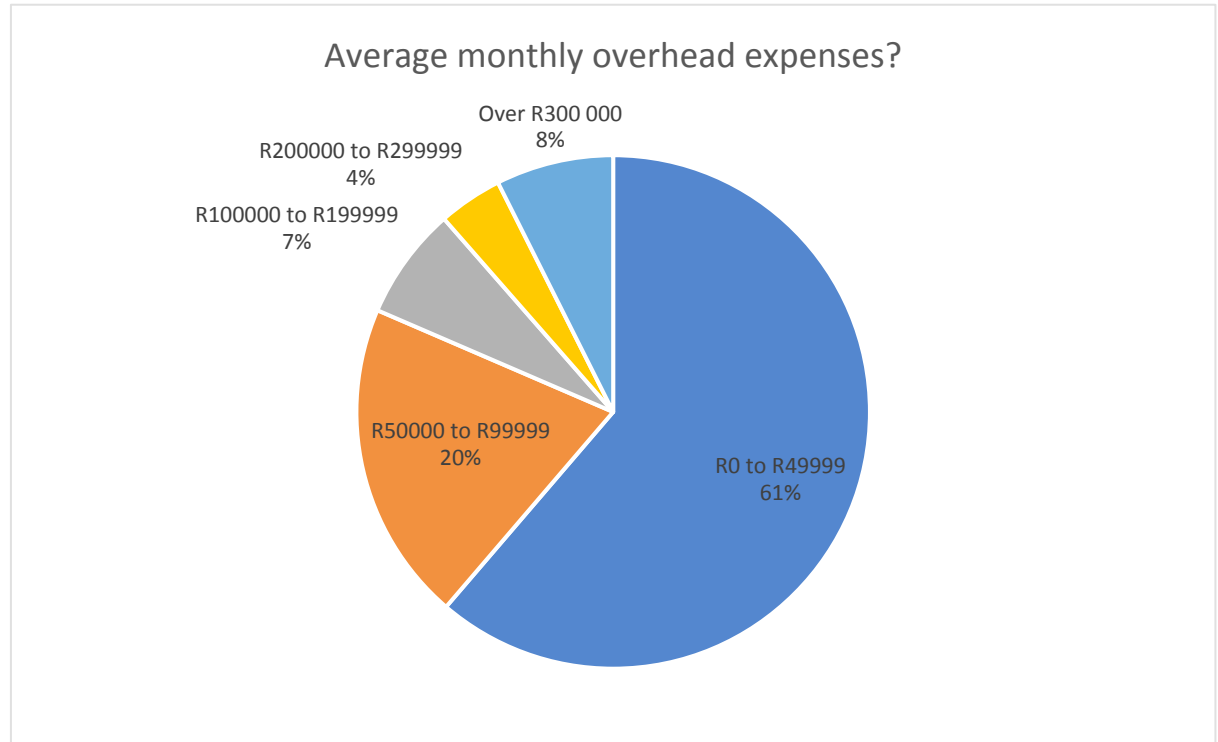
Question 17: Average expense in terms of monthly rental

Q17: Average expense in terms of monthly rental	Total
R0 to R9999	164
R10000 to R19999	66
R20000 to R39999	35
R40000 to R59999	14
More than R60 000	16
Grand Total	295



Question 18: Average monthly overhead expenses?

Q18: Average monthly overhead expenses?	Total
R0 to R49999	182
R50000 to R99999	60
R100000 to R199999	21
R200000 to R299999	12
Over R300 000	22
Grand Total	297



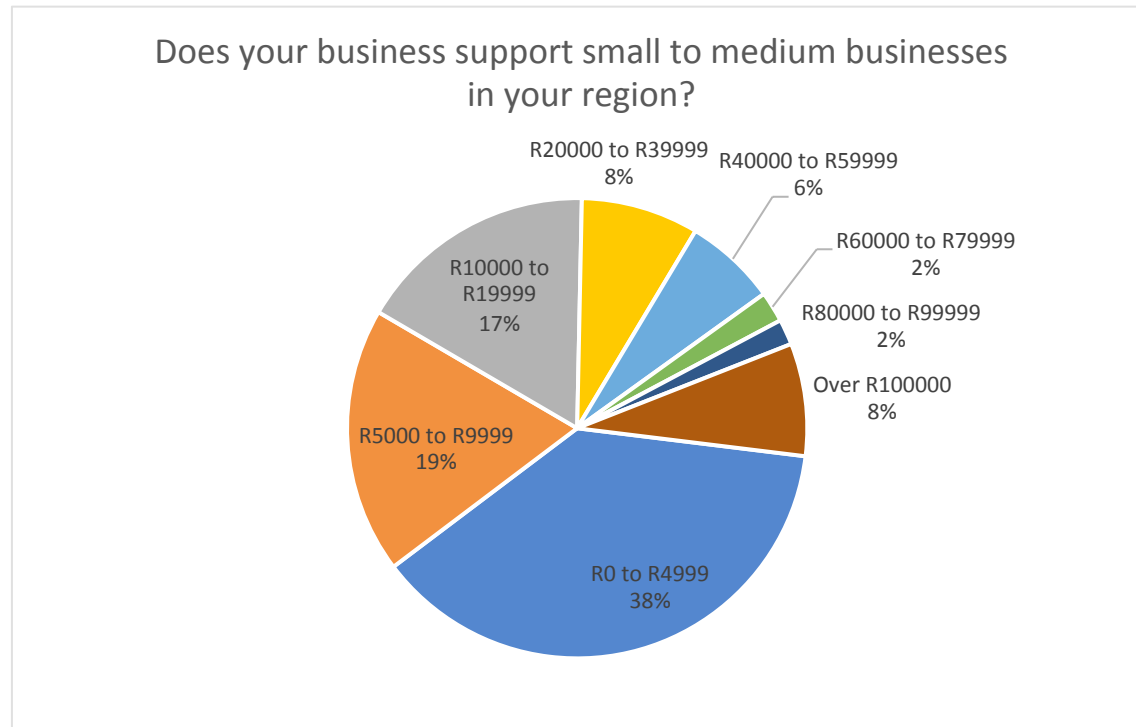
**NOTES:**

61 % have monthly overheads of up to R49 999

21% have monthly overheads of up to R50 000 and R99 999

Question 19: Does your business support small to medium businesses in your region (The Greater Knysna area)? If so, the average monthly spend would be?

Q19: Does your business support small to medium businesses in your region (The Greater Knysna area)? If so, the average monthly spend would be	Total
R0 to R4999	105
R5000 to R9999	52
R10000 to R19999	47
R20000 to R39999	23
R40000 to R59999	18
R60000 to R79999	6
R80000 to R99999	5
Over R100000	22
<b>Grand Total</b>	<b>278</b>

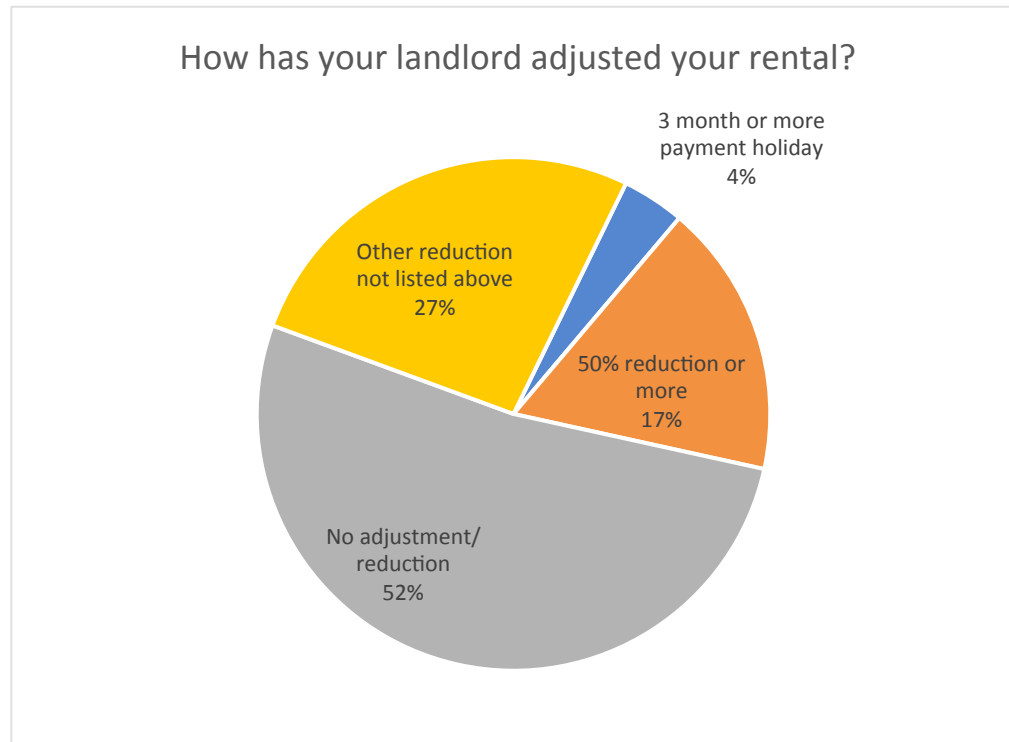


**NOTES:**

80% of respondents spend up to R39 999 supporting small to medium businesses Greater Knysna

Question 20: How has your landlord adjusted your rental? You can comment where relevant

Q20: How has your landlord adjusted your rental? You can comment where relevant	Total
3 month or more payment holiday	11
50% reduction or more	48
No adjustment/reduction	145
Other reduction not listed above	74
Grand Total	278

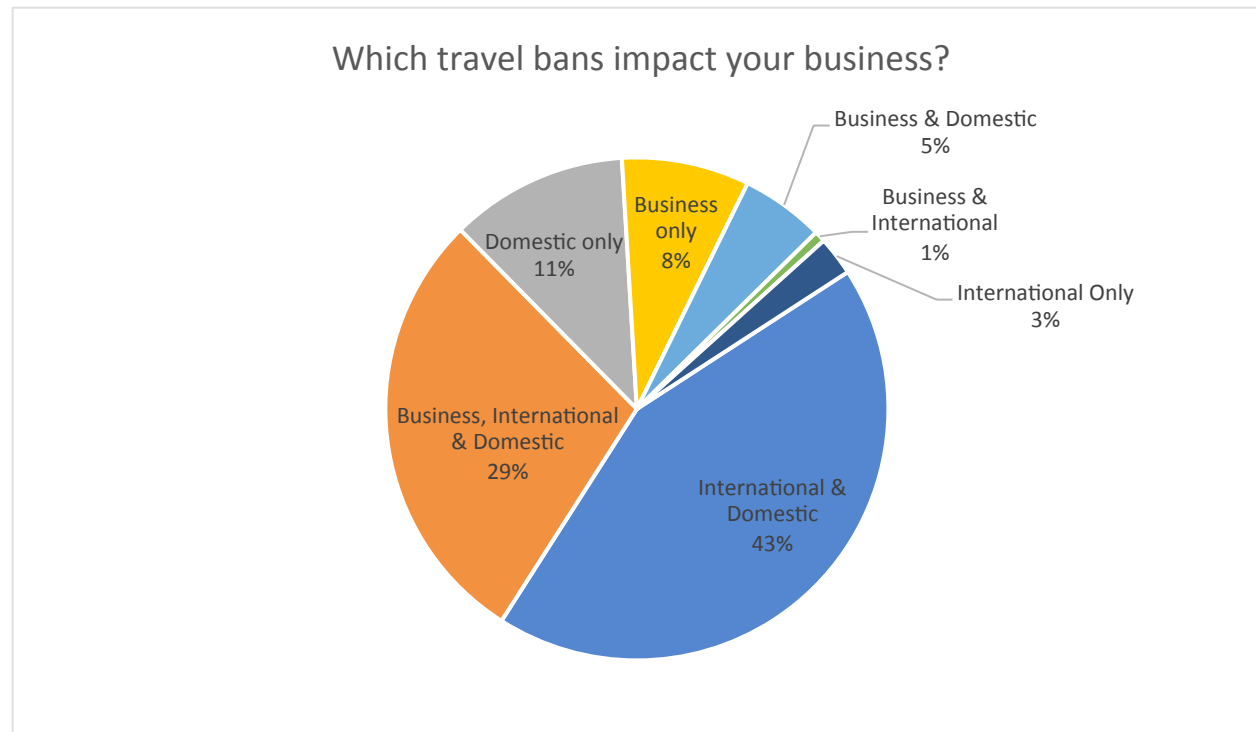


**NOTES:**

51% have had no adjustment to their rental agreements

Question 22: Please indicate which travel bans impact your business

Q22: Please indicate which travel bans impact your business	Total
International & Domestic	121
Business, International & Domestic	80
Domestic only	32
Business only	23
Business & Domestic	15
Business & International	2
International Only	7
Grand Total	280

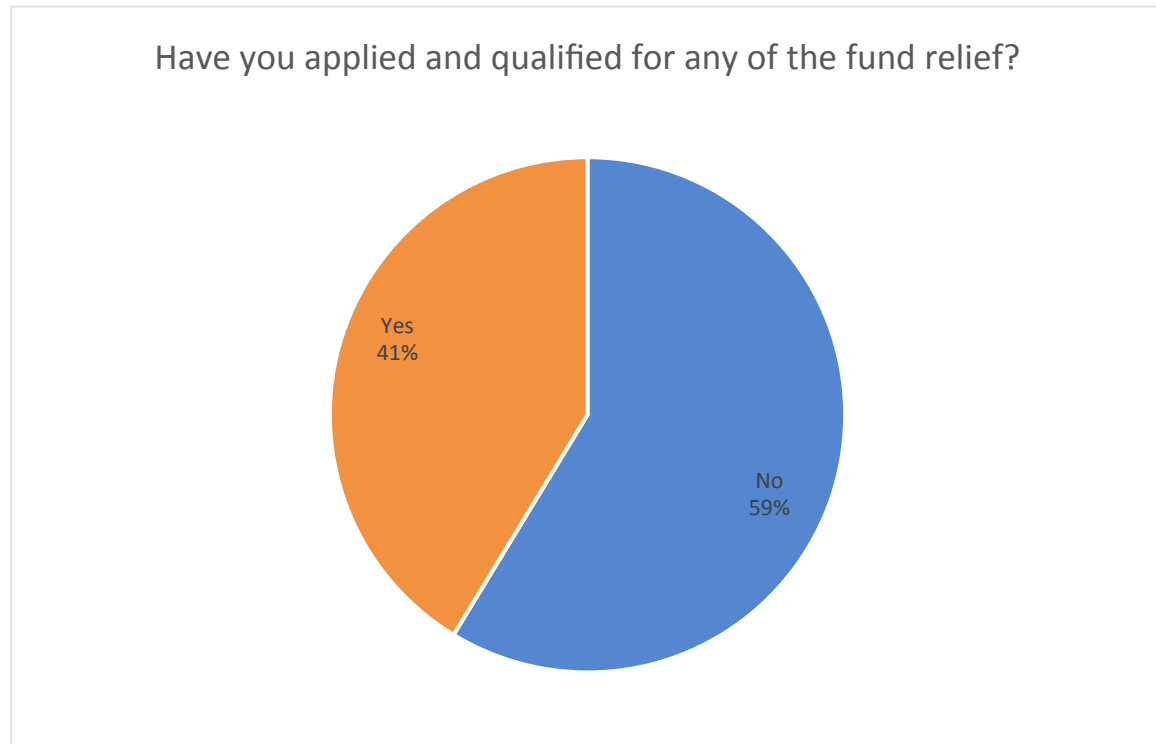


**NOTES:**

72% impacted by the international and domestic travel ban

Question 23: Have you applied and qualified for any of the fund relief options available through the government and the various financial institutions?

Q23: Have you applied and qualified for any of the fund relief options available through the government and the various financial institutions?	Total
No	172
Yes	121
Grand Total	293



NOTES:

41 % of respondents have applied for funding relief options

## Question 24: If yes to Question 23, please tell us your experience with the application

The respondents made applications for the following funding:

1. Normal unemployment insurance fund (UIF)
2. Temporary employer/employee relief scheme (TERS)
3. South African Future Trust (SAFT)
4. SMME fund through SEDA
5. Tourism Relief Fund from Department of Tourism
6. SAKUMA Fund – oversubscribed after Day 1

### TOP 5 REMARKS FROM RESPONDENTS

- In respect of funding for employees, some respondents have been more success but continue to face challenges in respect of the UIF and TERS for foreign nationals
- Some respondents have been successful with the SAFT fund but this fund has now been depleted
- BBBEE component unacceptable
- There has been no positive responses in respect of support to business owners, but criteria have service to create a racial divide
- An enormous amount of paperwork

### RESPONSES FROM RESPONDENTS

Application processes are cumbersome

Have received no response from either SMME and Tourism

NO FEEDBACK AND NO RELIEF

S A Tourism - They are not coming to the party

TERS/UIF for employees was fairly straightforward & staff have received some payments. SMME/Covid-19 relief applications have been sent twice & still not heard anything except 1 acknowledgment of receipt!

Applied to Tourism Relief Fund: bureaucratic (lots of documents required, incl. 'double entries' (AFS AND bank statements; CIPC registration docs AND copies of ID of directors AND BBBEE certificate - this is all available at CIPC; with CIPC certificate also SARS info is available, so why ask for Tax certificate AND Pin as well?) but system itself (uploading of docs) easy to manage. No experience with UIF/TERS as no employees, but system apparently overloaded, difficult to get telephonic access (probably also



overloaded?) as per different whatsapp groups. Registered for Skukuma Fund, but oversubscribed? 100% Foreign shareholder of my own company. So far Government Funding seems to be for SA Nationals only, even do I've been paying tax here for over 20 years. Seems unfair to me... Grateful for the support from GKBC!

## Question 28 : General comments (verbatim) to the question on what could assist you to keep your business open

### TOP 5 REMARKS FROM RESPONDENTS

- Lift lockdown and let economy start again
- No money to cover monthly expenses – rentals / rates & taxes / need funding, not loans
- Business consultants to assist
- Construction industry feel strongly they need to open for jobs
- Reduction in rates / SARS assistance

### RESPONSES FROM RESPONDENTS

Assistance with salaries

Assistance with policies etc

Grant in aid to keep alive

Having payment holidays i/reduction insurances and interest on overdraft

More support and a Municipality that genuinely is there for ALL.and work to improve all its people

To open Business as usual

A reduction in property rates and SARS to process quicker refunds and eliminate all penalties, a cash injection that is not a loan for my business to survive - this without having to be a black owner

Get the travel ban lifted

Financial assistance

We could not open our brand new business due to the lockdown. Our landlord has received 3 months deposit and has insisted on full rental. Rental holiday and reduced rental will help but currently I face closure before we even opened due to landlord expectations.

Funds for me as the owner. Ters for staff paid... myself unfortunately cant claim for anything

Income to cover monthly expenses (rent, Eskom, suppliers etc)

Working Capital

Opening up of small businesses, restaurants ,hotels and guest houses

Money

GKNC could use local business and registers processing content creators and photographers. Do not support those that are not affiliated to an official body and institution

Funding to cover our stock losses (expired products when closed) salaries levies etc as closed whole of April and may not sell a lot if items under level r

Perhaps being able to trade as a restaurant

Financial relief (not more debt)

Relief funding and a long bond payment with the bank.

Refinance Bridging Loan

Nothing. I am ok

I have few employees and it will be easy to maintain social distancing practices between my staff and between my clients and the staff. I can also easily set up partitions and daily practices that are to the required standards as to manage the spread of the virus. I would appreciate the consideration of the authorities into these factors and not the broad categorizations that don't consider these factors in place at present

New construction projects

To start trading again with rules in place

Tourists and funding not loans

Tourism financial assistance but not fully BEE

Lifting ban travel

lift of travel ban for South Africans and international travellers - our business is very much dependant on tourists to buy our products. Also starting an online business would help us get our product moving as soon as Lockdown is lifted

to have a permit to work in and around the garden route

If our suppliers can deliver products - we will be able to operate fully again

Local travel and financial support

Payment relief

6 months rent free

Government needs to change their BEE policies and end lock down

Rates and taxes holiday and get back in to trade ASAP

The Municipality to be functional to process and decide on town planning applications in accordance with time frames. Development incentives that will attract investment and development. Function as an United organisation and stop political infighting.

Financial donations

Opening building contractors

Allow my practice to open to see patients again

Relief assistance

Lifting domestic travel ban

We need business consultants to help with systems processes and increased productivity.

Financial support

Personal finances (rent and food) School overheads

I can Pay my Rent and staff

Need to allow the sales of fishing equipment. People survive with subsistence fishing and it's is currently not allowed to fish and to feed their families. Lagoon is also closed?!

Less stupid regulations and a open economy

Removal of lockdown and a monthly funding allowance.

End lockdown

More sales

Professional membership and insurance reductions

Hotels to reopen

Allowed to courier stock from JHB

Not too sure as the country, municipalities and government have no money to assist.

To be able to trade again

Support from the public authorities, by sending staff fir training, at our facility

Financial assistance

Money or bookjngs

Trading

Cashflow

Work in the tourism, property development and packaging sector, as well as brand consultation / input during this downtime.

With funds during this time i paid my staff with out any income as well as some of my subcontractors

Support for sole proprietor, but not bank loans

Funding

Stop the Corona restriction and

Tourism and Travel

Life of ban to sell liquor

Not sure. I would need to have guests or tenants.

I will not be able to open with so my debt

Open trading

Need a loan with very small interest rates to cover all expenses and at least to cover salaries for the next three months.

Work

travel

Help with paying staff while not operating

We have applied to TERS and tourism fund relief with no response I guess it is all B-BEE related

A 'COVID-19 passport' for domestic travel

It all depends on when travel and tourism is opened, financial assistance to keep staff and continue with maintenance of accommodation.

We await the opening of borders and Level One in order to start trading so nothing at the moment.

Scrap BEE

Cashflow

Assistance with salaries (NOT a loan!)

Lift the restriction on parts of our business that don't require contact with the clients

Local people to use local web hosts like ourselves and not the big companies

Promotion of local travel

Provide PPE

money and allow international tourism

Allowing take-away sales of hot beverages

At this stage only waiting for the relaxation of lockdown so I can start operating again

Allowing domestic travel

Accommodation for essential workers / self isolation

Small Business Loan, Bank repayment holidays, TERS paying ALL salaries not only basic wages and selected employees, restaurant license to trade with locals

Go back to work

Be allowed to work even if mostly from home with occasional appointment with clients  
people

None that I can think of.

Waiver or reduce municipal costs, Reduce exorbitant costs of commercial electricity

Allow businesses to operate

Small businesses, especially ours on construction sites very easy to control and ensure all required protocols are observed and met. We have a small team so also easy to monitor them daily. SMALL BUSINESSES OF UNDER 10 STAFF SHOULD BE ALLOWED TO OPERATE.

Financial assistance

Rates reduction

Tourists

Tourists returning to Knysna and being allowed to trade

Tourists !

Finance

Local support for our craft beer after lockdown. Instead of customers buying commercial beers in the store we need them to buy our locally crafted beer. We lost 80% of our sales which was for the local restaurants and pubs. We are not sure if they will be able to have patrons again for a long time. We need the public to buy from us to drink at home in the future. 20% of our sales was over the counter at the brewery for tourists and locals or at markets. This needs to become 80% of our sales if we are to survive depending on what happens with the local restaurant industry.

Lift the travel ban

It's a very small business just have to ride it out

Lift the travel ban

Continue construction of existing projects and new approved building contracts

We were expecting government funding in April, which is now delayed, or may not happen now at all

Guests.... or failing that, some help towards the monthly overheads... we think we can sustain a maximum of 3 months more, without any clients, before we will have to close the doors on the business.

Wages

opening of trade

Relaxing of lockdown regulations

Funds but it is to late now

Tourism and increasing travel and event restrictions

Let me and my clients be allowed to do business with heath measurea in check

Open lockdown constraints

Lifting the ban on travel (Not an option in the short term though)



Support local !

Trade show when time allows that, and marketing materials

## Question 29 : General comments (verbatim) to the question on what could assist you to keep your business open

### TOP 5 REMARKS FROM RESPONDENTS

- No financial assistance to small business owners to assist with cash flow and monthly expenses
- Need assistance to set up for home schooling and working from home
- "Dead" stock issue that is not seen as losses
- No municipal assistance for rates / taxes / levies
- The importance of opening construction

### RESPONSES FROM RESPONDENTS

Privately gyming

Extra murals are overlooked. We know when schools can open but even then will extra curricular activities be allowed? Even if not permitted at school, can a small business apply to open if it can offer a spacious venue with social distancing and proper hygiene etc.

yes - that the fact that we have trained and invested in our staff, all upskilled employed for so many years that this recognised as a major investment and is valued by the local government, town and Tourism industry

Cashflow help for owners.

That government relief funding has so much reshape.

Yes the need for essential needs of home schooling and businesses that was operating from home

We need to be able to open our print shops. Now we can only print labels for 3 categories under essential services. This won't pay the rent.

We need funding to stay alive as no tourists and ban on trade but we do not qualify because we are too white and not BEE

The huge financial decline and job losses were not thought through properly.

Construction should be declared essential with necessary health and safety Covid19 precautions, return to continue current projects under construction and avert job losses.

People's livelihood

That we as restaurants employ and contribute to employment but we are last on the list of being helped in anyway

Consistency in regulations... Takeout coffee allowed at service stations.... Not at other premises.

We are in the boating industry which we feel is a very low risk sport.

Aid to small and micro businesses and their staff. The current aid initiatives are not coming to the party

It feels like there are far more important issues globally to address so travel & tourism has been left on the shelf. The future does look bleak especially with travel bans/restrictions & social distancing measures to adhere to but we hope that at some point the industry will pick up & that those establishments that manage to survive may thrive.

self employed business owners salaries

Yes, as a I am still new in the business , when I tried to apply for relief funds. There are documents that they asked from me about business which I don't have. E.g the balance sheets which give me difficulties to submit my information as the system does not allowed me to do so.

Government assistance . Tax relief .

The lack of support for non-BBEEE SME's

We have had no communication from government at all

Why can accommodation establishments especially in rural areas not start taking in guests at a 50 % occupancy. We are even prepared to adhere to the 72 hour occupancy gap between bookings. Cleaning protocols are in place to ensure the safety of our

guests, staff, suppliers and the community

An idea: Assistance/register connecting those needing accommodation with those offering accommodation.

Appreciate the fact that Pezula is a premium brand drawing many high net worth individuals and tourists into the area.

We need different lockdown levels for different districts

Any business should be allowed to open provided it can show a minimum level of safety

No support from own legal practice council

Long term affect of closure

## Conclusion

- The hospitality and retail/trade sectors have the largest salary spend and employ the most people
- This is followed by construction and manufacturing sectors
- These are the sectors which also have the largest number of business closures and expected staff retrenchments

Q10: What is your total salary spend monthly?

Sector	R0 - R4999	R5000 - R9999	R10 000 - R19 999	R20 000 - R39 999	R40 000 - R59 999	R60 000 - R79 999	R80 000 - R99 999	R100 000 - R149 999	R150 000 - R199 999	R200 000 - R249 999	R250 000 and more	Grand Total
Agriculture		1				1						2
Arts & Crafts	6	1	3	2	1							13
<b>Construction</b>	1	3	1	8	3	2	2				3	22
Education	1		1	1	1		1					5
Entertainment	1	1	2	1		2	2	1			1	11
Financial & Professional	3	2	1	4	4	3	1	2			2	22
<b>Hospitality/Accommodation</b>	6	18	17	18	10	6	4	9	2	2	6	98
<b>Hospitality/Catering</b>	5	3	10	7	1	2	2	1			5	36
<b>Hospitality/Other</b>	7	3	3	4		2						19
IT/Communications	3	2	1	1	2							9
<b>Manufacturing</b>	1	2	1	5	2	3		3		1	1	19
Medical		1	2	1	2						1	7
Other - Please Specify												0
Property			1	1	2							4
Property maintenance	2	2	3	2		1						10
<b>Retail &amp; Trade</b>	8	8	13	13	2	1	2	3		1	1	52
Transport			1	2					1			4
<b>Grand Total</b>	<b>43</b>	<b>47</b>	<b>60</b>	<b>70</b>	<b>30</b>	<b>23</b>	<b>14</b>	<b>19</b>	<b>3</b>	<b>4</b>	<b>20</b>	<b>333</b>

Q7: How many full-time employees does your business have?

Sector	1 to 4	10 to 19	20 to 49	5 to 9	50 to 99	more than 100	None	Grand Total
Agriculture	2							2
Arts & Crafts	4			3			6	13
Construction	8	7	2	5	1	1		24
Education	3	1		1				5
Entertainment	6	1	1	2			1	11
Financial & Professional	11	4	2	3			3	23
Hospitality/Accommodation	57	13	9	23	2	1	2	107
Hospitality/Catering	22	4	1	6	4	1		38
Hospitality/Other	14		1	1			4	20
IT/Communications	4			2			3	9
Manufacturing	9	5	3	4	1		1	23
Medical	3				1		3	7
Other - Please Specify								0
Property	3			1			2	6
Property maintenance	5	2					3	10
Retail & Trade	30	3	3	9		1	15	61
Transport	2	1		1			1	5
Grand Total	183	41	22	61	9	4	44	364

Q12: How many staff will you need to retrench?						
Sector	1 to 5	10 to 19	20 to 49	6 to 9	More than 50	Grand Total
Agriculture	1					1
Arts & Crafts	4					4
<b>Construction</b>	<b>10</b>	<b>1</b>		<b>3</b>	<b>1</b>	<b>15</b>
Education	3					3
Entertainment	9			1		10
Financial & Professional	12					12
<b>Hospitality/Accommodation</b>	<b>61</b>	<b>6</b>	<b>2</b>	<b>7</b>		<b>76</b>
<b>Hospitality/Catering</b>	<b>19</b>	<b>3</b>	<b>1</b>	<b>4</b>	<b>2</b>	<b>29</b>
<b>Hospitality/Other</b>	<b>10</b>					<b>10</b>
IT/Communications	2					2
<b>Manufacturing</b>	<b>12</b>	<b>1</b>		<b>1</b>		<b>14</b>
Medical	3					3
Other - Please Specify						0
Property	4					4
Property maintenance	7					7
<b>Retail &amp; Trade</b>	<b>22</b>	<b>1</b>		<b>2</b>		<b>25</b>
Transport	1					1
<b>Grand Total</b>	<b>180</b>	<b>12</b>	<b>3</b>	<b>18</b>	<b>3</b>	<b>216</b>

Q6: Do you plan to reopen your business?

Industry	No	Yes	Total
Agriculture		2	2
Arts & Crafts		7	7
Construction		18	18
Education		3	3
Entertainment		8	8
Financial & Professional		10	10
Hospitality/Accommodation	5	86	91
Hospitality/Catering	2	19	21
Hospitality/Other	3	13	16
IT/Communications		4	4
Manufacturing		16	16
Medical		2	2
Other - Please Specify			0
Property		4	4
Property maintenance		7	7
Retail & Trade	4	37	41
Transport	1	3	4
<b>Total</b>	<b>15</b>	<b>239</b>	<b>254</b>