

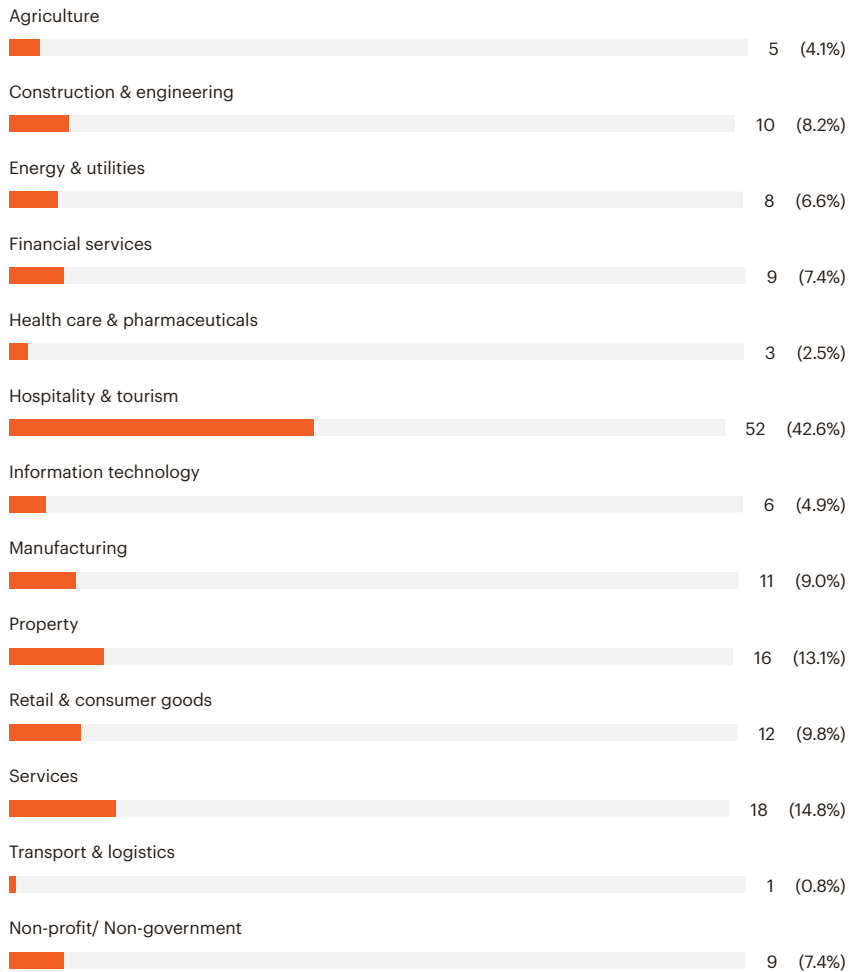
# Knysna Business Chamber Membership Survey 2023

All Responses

Question 1: Indicate the sector your business fits into. Question 2: In what industry is your business? Question 3: Please indicate the

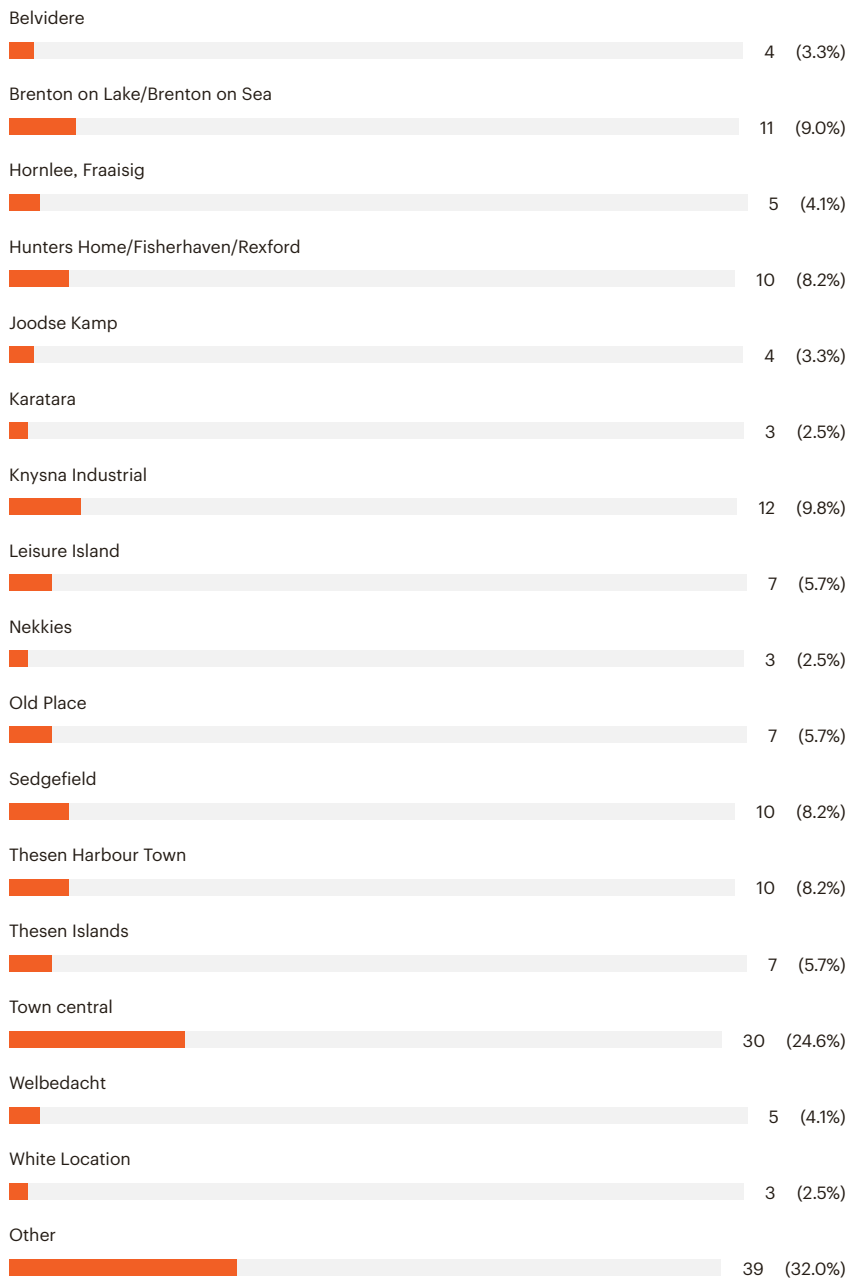
Question 1 has 119 answers (Checkboxes)

## “Indicate the sector your business fits into.”



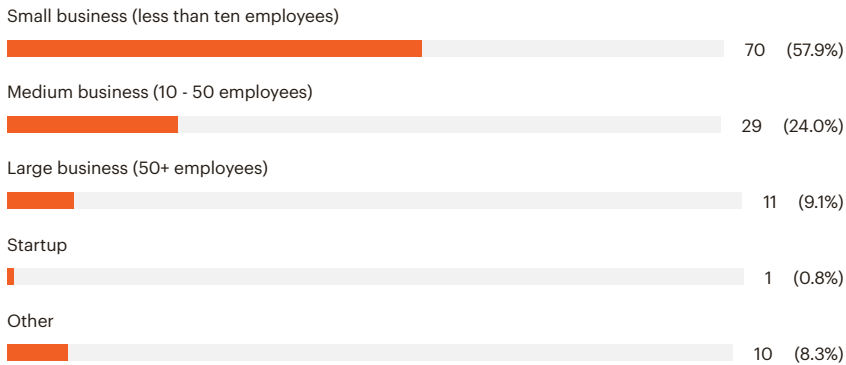
Question 2 has 120 answers (Checkboxes)

### “In which area is your business based?”



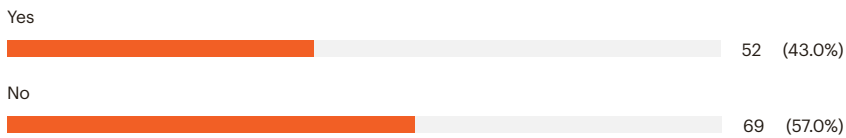
Question 3 has 121 answers (Radio Buttons)

**“Please indicate the size of your business”**



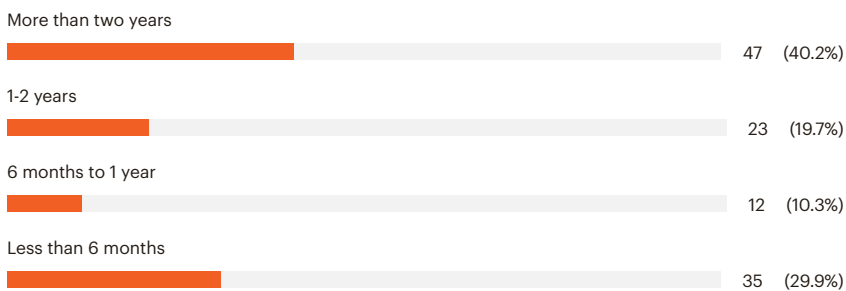
Question 4 has 121 answers (Radio Buttons)

**“Do you expect to employ more people next year”**



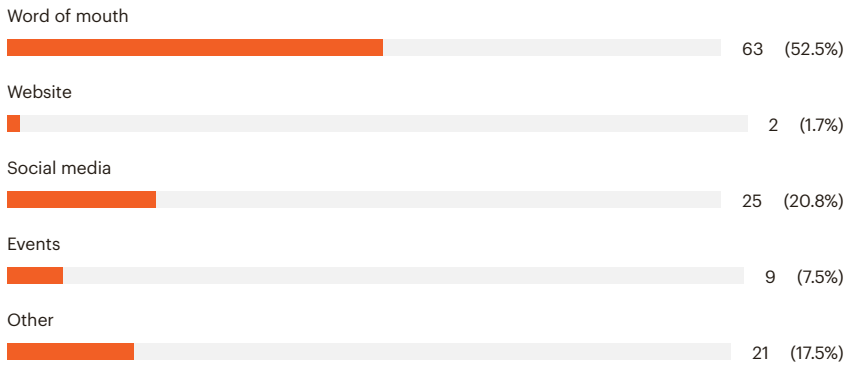
Question 5 has 117 answers (Radio Buttons)

**“How long have you been a member of the Greater Knysna Business Chamber?”**



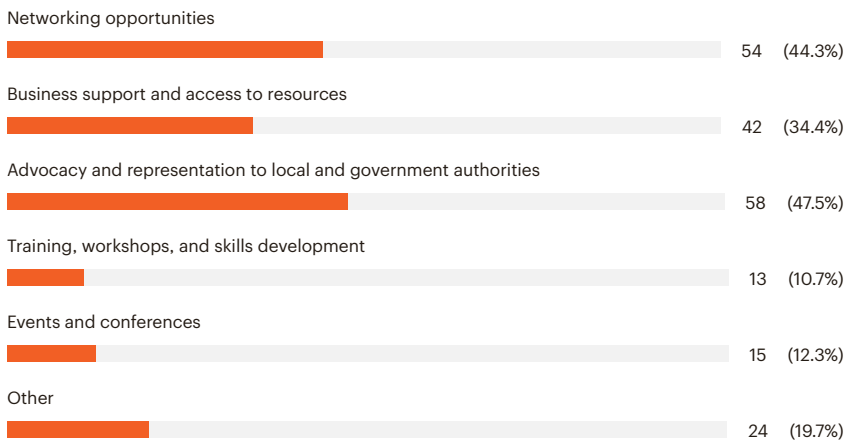
Question 6 has 120 answers (Radio Buttons)

### “How did you first hear about the Greater Knysna Business Chamber?”



Question 7 has 120 answers (Checkboxes)

### “What motivated you to become a member of the chamber? (Select one or more options)”



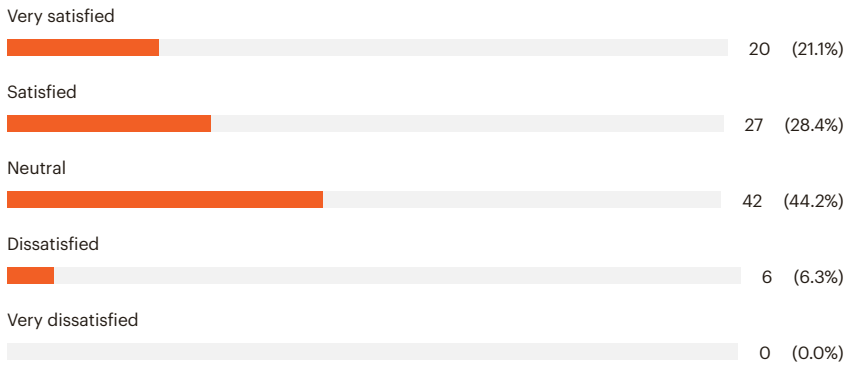
Question 8 has 121 answers (Radio Buttons)

### “Have you actively participated in Chamber events or workshops in the past year?”



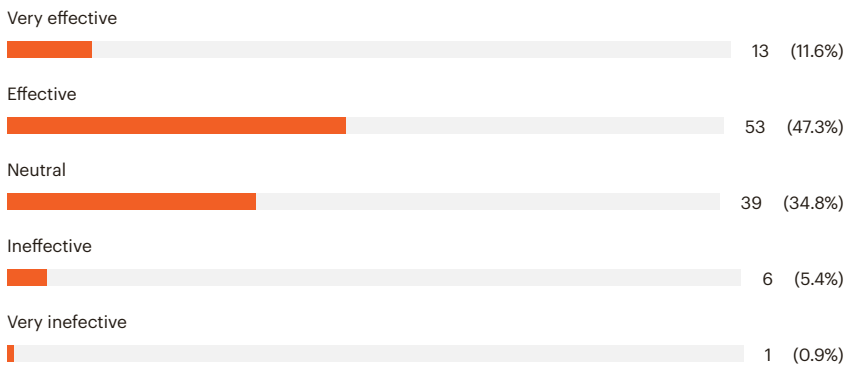
Question 9 has 95 answers (Radio Buttons)

**“How satisfied were you with the Chamber events in which you participated?”**



Question 10 has 112 answers (Radio Buttons)

**“How effective has the Chamber been in advocating for the interest of the business community in the last year?”**



Question 11 has 117 answers (Checkboxes)

**“What platform/s would you prefer for communication?”**



Question 12 has 40 answers (Open Text)

**“Do you have any specific feedback or suggestions on how the Chamber can improve its services as a collective, better than you can as an individual?”**

**Jaco Montgomery** said:

"We have a major problem with our local Municipality. We need some assistance to get them to simply do the job.

1) Our roads are starting to fall apart.

2) They need to fast track some sort of electrical project so we can get out of load shedding.

3) Our water systems and dams are in such a state that water is regularly brown.

4) More and more homeless people are setting themselves up on our street corners. (Policing services are deteriorating)

5) The cost of services is spiraling out of control due to poor / no management.

6) We need better waste management. Illegal dump sites are popping up everywhere.

7) Crime is on the increase."

**Folkert Kingma** said:

"I am just interested in the activities of the Chamber "

**Knysna Education Trust** said:

"Coordinate current local QCTO accredited FET service providers such as Knysna education Trust with other local training initiatives to prevent duplication of infrastructure and training services and to enable leverage of training provision for learnerships and skills development for local market and in particular tourism needs. "

**Elizabeth Vertue** said:

"Volley as a collective for improved services and management of the municipality and its entities"

**Johan Pretorius** said:

"The subcommittees must just start to get momentum."

Question 13 has 51 answers (Open Text)

“What issues would you like to be addressed by the Chamber this year? &nbsp; &nbsp; &nbsp; &nbsp;”

Jaco Montgomery said:

"We need to address all of the above in order to ensure we stay a destination of choice for travelers. "

pennyp@mega.co.za said:

"Roads, George Rex Drive, Municipality "

Zwelidumile (Zet) Mlisana said:

"Fight corruption and nepotism in our municipality "

sarah@bollardbayhouse.com said:

"The state of George Rex Drive "

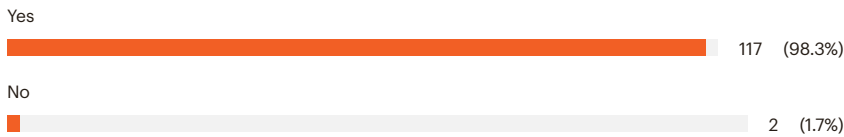
tina@acrobranch.co.za said:

"Infrastructure. Mainly Road quality."

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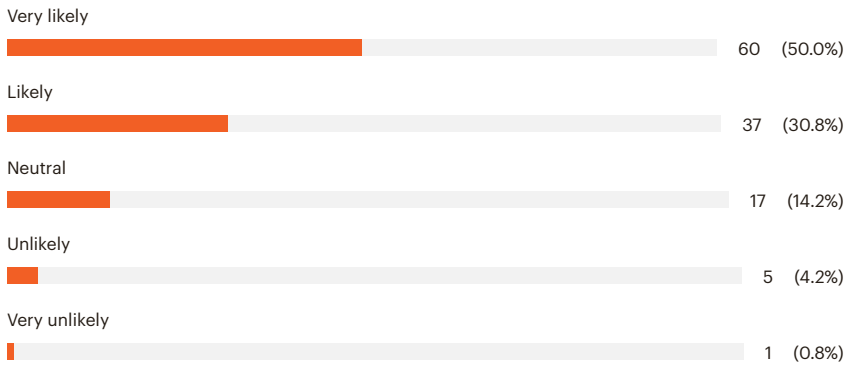
Question 14 has 119 answers (Radio Buttons)

“Do you support the continued intervention of the Chamber in the Knysna Municipal Budget and related affairs?”



Question 15 has 120 answers (Radio Buttons)

**“How likely are you to recommend the Chamber to other businesses?”**



Question 16 has 117 answers (Radio Buttons)

**“Would you be willing and able to have a learner ‘job shadow’ you?”**





Question 17 has 77 answers (Open Text)

## “Has your business suffered any losses due to load shedding this year? If ‘Yes,’ please specify”

[Jaco Montgomery](#) said:

"We had to install an inverter system at huge cost in order to ensure our guests have a comfortable stay and that the booking agents continue to utilize us. This cost is a massive loss due to load shedding. In addition, Load Shedding is now causing major issues with water quality and supply. To counter this we now have to install our own water filtration systems. And probably a bore hole in the next year. All major financial losses for us in order to do what our Municipality / Government should have provided as basic services."

[gillian@gatewaytowellness.live](mailto:gillian@gatewaytowellness.live) said:

"Yes"

[pennyp@mega.co.za](mailto:pennyp@mega.co.za) said:

"No really, BUT THE TAXIS STRIKE had a HUGE impact, we cancelled 90 guests."

[tina@acrobranch.co.za](mailto:tina@acrobranch.co.za) said:

"no"

[Zwelidumile \(Zet\) Misana](#) said:

"Yes.buying of fuel for generators and damages on equipment ."

Question 18 has 88 answers (Open Text)

**“Have you had any additional expenses this year to curb load shedding and run your business successfully? If ‘Yes,’ please specify”**

[Jaco Montgomery](#) said:

"Water filtration system. JoJo Tanks and water pumps."

[Esme Jefferys](#) said:

"Put in a hybrid inverter/solar system to the value or about R200 000"

[pennyp@mega.co.za](#) said:

"Yes, had to install inverters and solar to keep Wifi and business running."

[tina@acrobranch.co.za](#) said:

"no"

[Zwelidumile \(Zet\) Misana](#) said:

"Yes.by procuring generators "

Question 19 has 55 answers (Open Text)

**“Would you like to become more involved with the Chamber, such as volunteering or serving on sub-committees? If ‘Yes,’ please provide your contact information: Name, email, and contact number”**

[Jaco Montgomery](#) said:

"I am already in the Waste to Energy subcommittee."

[pennyp@mega.co.za](#) said:

"No"

[tina@acrobranch.co.za](#) said:

"no"

[Zwelidumile \(Zet\) Mlisana](#) said:

"No at the moment as I'm currently fighting for survival my be"

[markdwp@gmail.com](#) said:

"Considering"

Question 20 has 53 answers (Open Text)

**“The Knysna Municipality spends significantly on consultants. Would you be prepared to work on clearly defined projects with the municipality to improve services at lower costs? If ‘Yes,’ please state your area of expertise and provide your name, email address, and contact number”**

[Unknown contact](#) said:

"Civil and Structural Engineering  
Tony Liebold  
Tonyl@sgrass.com "

[Jaco Montgomery](#) said:

"My area of expertise is IT Service Management"

[pennyp@mega.co.za](#) said:

"NO"

[tina@acrobranch.co.za](#) said:

"no"

[Zwelidumile \(Zet\) Mlisana](#) said:

"My own personal experience with the municipality every thing is fraud.no moral even with those consultants the way the approve shoddy work in northern areas is shocking.Lack of oversight from councillors at large "

Question 21 has 24 answers (Open Text)

“Please type any further comments you may have, here.”

[Jaco Montgomery](#) said:

"You simply need to listen to one of these Municipal meetings in order to hear for yourself the grave managerial incompetence in our senior structures. The challenge is to get competent people into the governing roles.

With that said, it is impossible to get things done without getting pulled in politically. Good luck."

[Zwelidumile \(Zet\) Mlisana](#) said:

"I have a concern about how this municipality has turned into a gangster town. I bet you at no time people's lives will be at stake "

[sarah@bollardbayhouse.com](mailto:sarah@bollardbayhouse.com) said:

"The Chamber does not seem to have a focus on the Tourism sector"

[Folkert Kingma](#) said:

"I live in the Netherlands, but am concerned about the Economic development of the Knysna community"

[Henk de Bruin](#) said:

"Can add value in Risk mitigation projects"